

Monroe County CPI Communication Drill



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After Action Briefing CIVIL PREPAREDNESS COMMUNICATION DRILL CONDUCTED JULY 13, 2010



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Introductions



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Agenda

- Introductions and Opening Remarks
- HSEEP/Strategy Review
- Exercise Summary
- Strengths
- Areas of Improvement
- After Action Report (AAR) Review
- Improvement Plan (IP) Development



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HSEEP



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HSEEP Review

- Exercises are a valuable tool for assessing and improving performance, while demonstrating community resolve to prepare for major incidents.
- Helps entities obtain *objective* assessments of their capabilities so that gaps, deficiencies, and vulnerabilities are identified and remedied prior to a real incident.
- Intent of HSEEP is to provide common exercise policy and program guidance capable of constituting a national standard for all exercises.



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Today's Goal

– Understand exercise concept and process

- Review relevant strategies/goals/objectives
- Discuss design objectives
- Discuss exercise structure and participation
- Discuss evaluation and improvement planning



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Identifying the Need

- Support National and State Goals/Strategies
- Redundant Communication
- Volunteers and County Working Together
- Practical Application of SOPs (Drill is the same for many scenarios-communications resources are deployed using established SOPs)



Training and documentation for HS Justification

State Strategies Supported:

Support Health Emergency Preparedness by readying the State for a potential pandemic and enhancing the medical community's ability to distribute medical countermeasures on a large scale in any public health emergency and to surge resources in order to manage large numbers of sick or injured during any incident.

Objective 9.1 | Enhance community, regional and national cross-disciplinary planning efforts to prepare for and respond to a health emergency

Objective 9.2 | Support health emergency preparedness training and exercises to align community, regional, State and national preparedness and response activities

Objective 9.7 | Support a statewide capability to distribute and dispense medical countermeasures to include federal, regional, and local capacities



"NYS Homeland Security Strategy 2009"

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State Strategies Supported:

Strengthen Communications and Emergency Alerting Capabilities by ensuring that our first responders can effectively communicate with each other and provide alerts and warnings to the public during a major incident in order to protect lives and property.

Objective 6.7 | Acquire and deploy P-25 compliant technology that enable seamless communications across all public safety frequency bands, while ensuring that existing legacy systems remain viable and operable

Objective 6.12 | Conduct multi-jurisdictional, multi-disciplinary HSEEP-compliant exercises to test the vitality of communications plans, SOPs, and systems in New York State



"NYS Homeland Security Strategy 2009"

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Exercise Summary

- CPI CommEx was a one day exercise (drill)
- The purpose of the exercise was to test and verify the existing POD radio communication infrastructure between local, regional, and state partners in support of RSS operations – using existing SOPs



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Target Capability "Communications"

- Agencies must be operable, meaning they possess sufficient wireless communications capabilities to meet their daily internal and emergency communication requirements before they focus on interoperability.
- Ability of public safety agencies and service agencies to talk within and across agencies and jurisdictions using various communications systems to exchange voice, data, and/or video with one another on demand or in real time..



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Planning/Participation

- **Number of Participants**
 - Players: 34
 - Evaluators: 2
 - Controllers: 2
- **Monroe County**
 - Public Health
 - Public Safety
 - Office of Emergency Management
 - Public Safety Communications
- **State**
 - Department of Health



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Planning/Participation

- **Other**
 - Strong Memorial Hospital
 - Environmental Services
 - West Irondequoit High School
 - Webster Thomas High School
 - Spencerport High School
 - Pittsford Mendon High School
 - Penfield Senior High School
 - East Ridge High School
 - Churchville-Chili Senior High School



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Objectives

- **In response to notification of an incident, provide and receive interoperable voice, data, and video communications**
- **Test existing radio communication infrastructure in support of RSS operations – including local, regional, and state partners.**
- **Initiate incident-specific demobilization procedures for the interoperable communications system.**



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Scenario Overview

Warning

- *Pandemic in progress*
- *Assumption is EOC activated at some level*
- *RACES Activated*

Notification

- *Assumption is RACES Lead has been notified to report*
- *RACES Lead has Notified team to be on standby*
- *PODS are established*

Response

- *RACES Lead reports to EOC*
- *RACES / Health coordination*
- *Resource needs ID and Prep*
- *Resource Allocation (Radios and Personnel)*

Demobilization

- *Resources notified*
- *RTB*
- *Resource Accountability*
- *Debrief*



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Exercise Timeline

- **9:00:00 AM** StartEx
- **9:15:00 AM** Public health liaison delivers site information to RACES including report time, location, and contact numbers
- **9:30:00 AM** RACES Team arrives EOC
- **9:45:00 AM** Mission Briefing
- **10:15:00 AM** Equipment sign out and site assignment
- **11:00:00 AM** Resources deployed



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Exercise Timeline

- **12:00:00 PM** RACES personnel arrive at respective PODS and report in. EOC is notified
- **12:30:00 PM** RACES team members setup equipment and perform radio check
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- **2:00:00 PM** Resources demobilize and transport back to EOC
- **3:00:00 PM** All RACES team members report in to EOC NLT 1500
- **3:15:00 PM** Hotwash
- **4:00:00 PM** EndEx



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Exercise Evaluation

Objective

- Exercise Evaluation Guides (EEGs)

Subjective

- Self-Evaluation onsite
- Includes site
- Feedback Forms



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Exercise Evaluation Guides (EEGs)

Communications
Exercise Evaluation Guide

Published Version 1.0

Location of Organization: Monroe County
Name of Exercise: Civil Preparedness Communications Exercise
Date: 14 July 2018
Evaluator: XXXX
Evaluator Contact Info: XXXX

Activity Description: To support the state of the building, provide network connectivity from the building communication center.



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Key Strengths

- Verified backup, redundant communication connectivity between the RSS, EOC, MCDPH, NYSDOH, one major hospital and nine PODs.
- Operators possessed a high degree of experience which overcame equipment issues.



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Key Strengths

- Promoted interdepartmental coordination within the county (Public Safety, Health)
- Engaged local volunteers in activities that support Monroe County preparedness activities.



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Key Areas for Improvement

- Communications were hampered by equipment issues.
- Further exercises for remaining POD sites



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Analysis of Capabilities

Activity (ComC4): *Provide Incident Command/First Responder/First Receiver/Interoperable Communications:*
In response to notification of an incident, go to the scene to provide and receive interoperable voice data and video communications



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Analysis of Capabilities

Observation: Strength: Voice, data and video were successfully transmitted between participants. Accountability and tracking of resources were maintained throughout the exercise.



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Analysis of Capabilities

Activity (ComC7): Return to Normal
Operations: Initiate deactivation procedures for the interoperable communications system and return the system to a ready state.



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Analysis of Capabilities

Observation: Strength: All systems and resources were deactivated, accounted for, and returned to ready state.





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After-Action Report/Improvement Plan

After-Action Report/Improvement Plan






- **Distribution**
 - Participating Agencies
 - Others?
- **Purpose**
 - Proper Documentation
 - Provide feedback
 - Pass on lessons learned

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Wrap-up

- Next steps
 - Continue exercising remaining PODS
 - Obtain required equipment/training



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Questions



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